



# Community Newsletter

## Custodial Services Awarded New Contracts—Page 2!

### The Uncle Rico Challenge!

More than 200 UOS employees gathered at Blackstone last Thursday for the Uncle Rico Challenge.<sup>1</sup> This FMO-hosted event featured delicious food as well as variety of participatory challenges where folks got the chance to shoot on Uncle Rico in street hockey and throw baseballs and footballs at targets featuring his over-sized image.

The highlight of the event however was the dunk tank, where Lance Schumacher of EH&S followed Tom Kumasaka of E&U in relentlessly taunting those trying to submerge him in the water below. This was a tremendous warm-up for the crowd, many of whom came to take a shot at dunking FMO’s own Eric Williams (the reigning Uncle Rico).



Eric “Uncle Rico” Williams is dunked

But first, Eric spent more than 30 minutes in full goalie pads fending off a barrage of street hockey shots from a long line of determined challengers. Eric more than held his own, deflecting nearly everything that came his way. Following his stellar performance in net, Eric peeled down to his shorts and t-shirt and climbed onto the dunk tank platform.

Participants had the option of throwing from as close as 15 feet to moving back to

*continued on page 5*

### Join the UOS Diversity Council!

Do you want the opportunity to socialize with other UOS employees? Do you want to have the ability to develop ideas that will shape and strengthen the UOS community and become an advocate for the hundreds of employees within our complex organization? If you answered yes, then you should join the UOS Diversity Council. New members are now being accepted! With more than 10 years of service, the UOS Diversity Council is the oldest council of its kind at Harvard. Members meet once a month to discuss and plan activities such as the Summer BBQs, Blood Drives, and various Charity Drives. For more information on the Council, please visit [www.uos.harvard.edu/diversity/](http://www.uos.harvard.edu/diversity/). If you would like to become a member please e-mail michael\_conner@harvard.edu or call 617-384-5530.

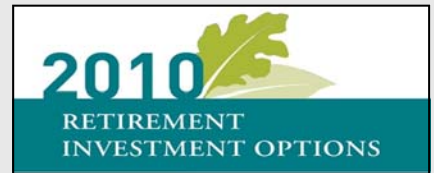


### VPCS Jumps Behind The Bar

You know her as the Vice President for Campus Services, but now Lisa Hogarty is expanding her duties to include Guest Bartender at the Cambridge Queen’s Head! Join Lisa for a fun evening on October 8 as she serves up refreshing beverages beginning at 5pm. It will be a great opportunity to mingle with your co-workers and meet Lisa if you have not already done so. We’ll see you there!



### Blackstone Hosting Wednesday Webinars



To help employees better understand the changes being made to the retirement investment options, the University is organizing live webinar information sessions. Employees can watch the webinars at their desks or gather at Blackstone to watch in a conference room. All UOS Employees are welcome and are encouraged to attend. During each webinar, time will be allotted for employees to ask questions via the web. Please see the schedule below, and mark your calendar.

- Oct. 6, noon-1 p.m. Blackstone South room 415
- Oct. 13, 11 a.m.-noon Blackstone South room 415
- Oct. 20, 1 p.m.-2 p.m. Blackstone South room 415
- Oct. 27, noon-1 p.m. Blackstone South room 415
- Nov. 3, 1 p.m.-2 p.m. Blackstone South room 415
- Nov. 10, 11 a.m.-noon Blackstone South room 415

Don’t forget, in addition to the webinars, you can also attend one of the seminars being held across the University. In some cases, a short information session will follow with representatives from TIAA-CREF, Vanguard and/or Fidelity. [Click here](#) for a detailed schedule.

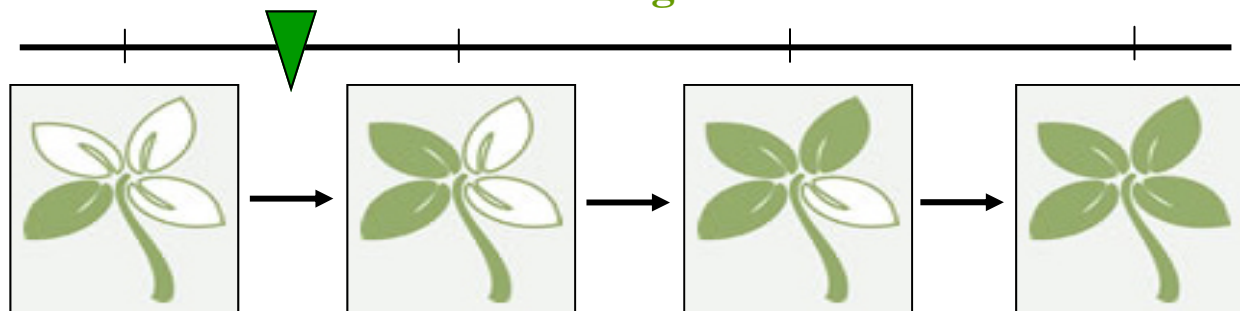
## Blackstone Green Office Certification Advances

The effort to achieve Green Office Certification for the Blackstone Office Complex is entering its next phase. The Green Office Program was created by the Office for Sustainability to recognize offices and buildings that incorporate sustainable practices into everyday operations. To become certified, all four Leaf levels need to be completed. Most of the requirements for achieving Leaf One have been accomplished in both Blackstone North and South, and the UOS Green Team is in the midst of completing the outstanding issues. So now it's on to Leaf Two! Once again, your help is essential and here's how you can help:

- If there are occupancy light sensors in your work area that you would like to turn off more quickly, contact the Facilities Maintenance group.
- Going shopping? Use the reusable shopping bags now hanging in the Blackstone South cafeteria and all the kitchenettes. Just make sure you return them!
- If you have a "green" idea for your work area simply e-mail [michael\\_conner@harvard.edu](mailto:michael_conner@harvard.edu).

The UOS Green Team is leading the charge to have the Blackstone buildings become Green Office Certified. For more information, visit [green.harvard.edu](http://green.harvard.edu).

### Blackstone Progress To Date



*When an office or building reaches Leaf 4 Green Office Certification*

## Custodial Services Awarded New Contracts

FMO Custodial Services was recently awarded a number of new cleaning contracts across the University. Beginning October 1, FMO will implement its Green Cleaning Program in several HRES owned buildings including 42 Church Street, 60 Oxford Street, and 8-14 Story Street. FMO has also been awarded the cleaning contract for all Radcliffe Institute owned properties in and near Radcliffe Yard. "We're very excited and grateful to be awarded this new work," said Associate Director of Custodial and Support Services Jason Luke. "We're looking forward to building lasting partnerships with these University customers, and becoming fully integrated into their operations." The FMO Green Cleaning Program will be instituted at Radcliffe beginning on November 1.

## The People of UOS

Did you know that UOS employs more than 700 people and most of them work in various locations around the University. We would like to take some time to highlight the employees who are on the front lines everyday, performing important work, and interacting with our customers and the greater Harvard community.

**What's your typical day like?** I spend most of my time cleaning Wadsworth House in Harvard Yard.

**What do you like best about your job?** I really like the people I come in contact with everyday. The office people I work with are very nice, kind, and thoughtful. We talk about many different things.

**What has been your proudest moment while you have worked here at Harvard?** It's not completely related to Harvard, but it was watching my daughters become enrolled in college. One of them went to Elms college in western Massachusetts, the other enrolled at U-Mass Dartmouth.



*Custodian Marie Garcon has worked at Harvard for 25 years and was born in Haiti.*

# FMO Employee's Son Overcomes Challenges to Fulfill Dream

*Brian McCauley, son of FMO pipe coverer Pat McCauley, is getting a head start on realizing a life long ambition—to work as a sports broadcaster. On the night of September 25, Brian called a portion of the Lowell Catholic-Hyde Park football game. The Lowell Sun was there to cover Brian doing the play-by-play and as you read the following article, you'll understand why this story is so remarkable.*

LOWELL -- Brian McCauley is a young man with a vision -- even though he can't see.

Although this 15-year-old Tewksbury resident has been blind since birth, McCauley can picture himself one day working as a public address announcer or sports broadcaster for an NBA team.

McCauley loves sports, in particular the Boston Celtics and, more importantly, he loves life, living every day to the fullest.

A student at the Perkins School for the Blind in Watertown, McCauley showed everyone he has plenty of game when it comes to calling a game while working the PA during the third quarter of Lowell Catholic's 26-6 football victory over Hyde Park last Saturday at Cawley Stadium.

"It was a cool experience," said McCauley. "It was a dream come true. I just tried to get all the facts in on every play. I wasn't nervous. I'd definitely like to pursue this in college."



*Brian makes the call*

Catholic PA announcer John Rafferty met McCauley while working the PA at a Lowell Spinners' game this summer. The two struck up a friendship and Rafferty offered McCauley a chance to work a quarter of a Crusaders' football game. McCauley quickly accepted. And with Rafferty working as his spotter, relaying him information, McCauley was certainly not a loss for words in his PA debut.

"He's a real go-getter and he has a million-dollar personality," said Rafferty. "He's just a wonderful kid. With all that life throws at you, it's easy to get down at times. And then you see a kid who can't see at all and he's just so positive and so happy."

"You could tell this opportunity meant a lot to him. He worked the PA during the third quarter and at halftime he was feeling the microphone and the buttons and the cord, just to kind of get used to it. He sat in the announcer's seat, and I put my arm around him and whispered what was going on. He took the information and put it in his own words. He did very well."

"It was a real humbling experience for me," continued Rafferty. "You could see that this was this kid's World Series or his NCAA final. This was his moment. I was just happy to share it with him."

McCauley enjoys listening to the calls of many sports broadcasters, especially his favorite announcers, Kenny Smith and Kevin Harlan.

"His enthusiasm got the crowd going," said Lowell Catholic Athletic Director Mickey Sullivan. "It's a heart-warming story. He doesn't hold his disability against the world. It was wonderful just listening to him. And he can banter with the best of them. When I met him I asked him if I owed him any money for doing this, and he jokingly told me he'd let me know."



*Pat and Brian in the broadcast booth*

McCauley did such a good job, he is going to work a quarter at another Lowell Catholic football game later this season.

"It was fun getting to do the PA for Lowell Catholic's football game," said McCauley. "I'm looking forward to working with John again. He's a cool guy."

Watch Brian call the game: [http://www.lowellsun.com/football/ci\\_16204041#ixzz110vkfBi7](http://www.lowellsun.com/football/ci_16204041#ixzz110vkfBi7)

# UOS Makes a Mark on the Northwest Corner Project

It's taken more than three years, nearly a mile of underground pipe, and tons of concrete but several UOS departments are putting the finishing touches on their portions of the Wasserstein Caspersen Clinical (WCC) facility, also known as the Northwest Corner Project. Commissioned by the Harvard Law School (HLS), the project at the corner of Mass. Avenue and Everett Street required the demolition of the existing, five-story Everett Street Garage as well as a six-story resident hall. They were replaced with a completely underground, state-of-the-art parking facility with 700 spaces and a 235,000 square foot academic building. In the end, the entire project came in on-time and under budget.

The new Everett Street Garage opened in mid-August and Transportation Services coordinated closely with HLS during the design, construction, and commissioning. "An underground garage might just seem like concrete and white lines, but there's much more to it," explained Director John Nolan. "We had to ensure proper construction standards were met, that efficient lighting and sensors were installed, and that the overall layout and traffic flow would function properly." So far, everything is working just as designed. The original Everett Street Garage had a 340 car capacity – the new underground facility houses nearly 700. By building a larger garage underground, Transportation Services was able to consolidate many above-grade parking spaces scattered across the area into the new garage, freeing up a lot of valuable surface real estate.



*The entrance to the new Everett Street Garage*



*Hundreds of feet of steam pipe connect the WCC to Harvard's District Heating System*

Also this past summer, Engineering & Utilities completed the final phase of a three-year energy infrastructure project that created more robust service to the Northwest Yard area of campus and provided heating, cooling, and electric power service connections to the new garage and WCC. The work involved installing underground steam pipes, chilled water pipes, and electrical duct bank and cables. "Connecting the WCC to the district cooling system enabled us to create a giant loop which now gives E&U the flexibility to provide chilled water from two plants as opposed to just one which substantially increases reliability for all our customers in the area," said E&U Senior Engineer and Project Manager Cate Crompton.

One of the biggest challenges E&U faced was completing all the underground work during the short 10-weeks of summer available between commencement and mid-August.

However this challenge was successfully met during

each summer of the 3 year project.

Facilities Maintenance Operations (FMO) is implementing its successful Owner Services Program (OSP) within the garage and academic building. The OSP ensures proper installation, integrated testing, and operation of all primary building systems; establishes comprehensive preventive maintenance plans; fully trains maintenance staff in building operating and maintenance protocols; and assists with the development of building-specific emergency response procedures and Building Energy Management System (BMS) protocols. "A major aspect of the OSP is to make sure the customer gets what they paid for, and that's what we're doing for the Law School," said Associate Director for Maintenance Services Tony Ragucci. "As is typical with a project of this size, the FMO OSP revealed a number of issues that did not meet the project's standards and expectations. So the Law School was able to go back to the general contractor and have those issues rectified before the project was completed."

UOS will also play a significant role in ongoing monitoring of critical systems. Applied Technologies is managing the Siemens network which constantly monitors the mechanical systems within the garage. If there is a problem, the University Operations Center will be notified and corrective action will be initiated. The Operations Center is also monitoring the fire alarm systems in both the garage and WCC as well as in Harkenss Commons.

This project highlights how UOS, by offering a wide-variety of services, is able to support customer projects from conception to completion and beyond. While the garage is already open, the WCC will be ready for students by fall of 2011.



*View of the WCC looking South*

# The UOS Diversity Council

Strengthening Our Community



## The Uncle Rico Challenge!

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the “Professional” distance of 30 feet“ before taking a shot from the “Win a Free Lunch” line at 40 feet. Only the most ambitious would even attempt a throw from the 50 foot distance, behind the line marked “Uncle Rico Auditions”.

The Director of FMO, Jeffrey Smith, summed it up best when asked what made this lunchtime outing so successful. “Getting people involved is the key. It’s amazing how much fun you can create with some baseballs, chalk and a little creativity. Of course, a dunk tank really helps too!”

Special thanks to the FMO team that organized, advertised and supported the event, including: Tony Ragucci, Virginia Sarmatzis, John Boucher, Erin Hoffman, John Mansfield and Greg Kousidis.

And extra special thanks to Eric Williams for being such a great sport. Uncle Rico’s got nothing on you, Eric! Now check out all the action in the photos below!

<sup>1</sup> *The Uncle Rico Challenge was created to test claims made by FMO Supervisor Eric Williams that he possessed near supernatural athletic talents. The claims were similar to statements made by Uncle Rico from the hit film Napoleon Dynamite.*



*Fueling up for the challenge*



*The long food line formed early*



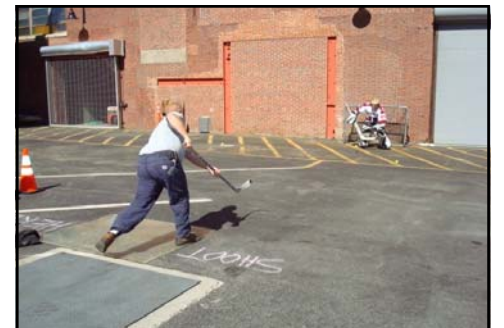
*A little R&R before the event*



*The targets are in position*



*Throwing heat*



*Eric on defense*



*Save!*



*George Yeomalakis zeroes in*



*Another save by Eric*

# More Photos From The Uncle Rico Challenge!



*Tom Kumasaka in his usual work attire*



*Tom's feeling good*



*Participants could throw from multiple positions*



*Tom hits the water*



*Lance prepares for his turn in the tank*



*The main event: Uncle Rico in the Dunk Tank*



*There was no shortage of employees hoping to dunk Eric*



*They tried....*



*And they tried...*



*And they tried...*



*Before Eric was finally knocked into the water*



*The reigning champion—who's just glad it's over (until next year)*