

Environmental Health & Safety Department

INTEGRATED PEST MANAGEMENT PROGRAM

For

Harvard University Housing



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Introduction

The purpose of this protocol is to provide pest control guidelines for Harvard University housing.

- Students, faculty and staff living in Harvard University housing are advised on how to identify report and obtain resource information for the control of urban pests.
- Outside pest control contractors are required to follow safe, effective and economical pest control measures for long-term pest control.
- Building management and administrative staff are notified of communications protocol for dealing with routine and emergency pest problems.
- The Environmental Health & Safety department provides resource materials for the evaluation of pest activity and treatment results.

Integrated Pest Management

Harvard University is committed to providing safe, effective pest control for all of its housing units. Integrated Pest Management (IPM) is a pest control strategy managed by Environmental Health & Safety, using a “least-chemical means” approach. When warranted, least toxic pesticides are used in a manner that minimizes exposure to humans and the environment. The use of least-chemical means in conjunction with other non-chemical measures is known as integrated pest management (IPM). This program includes annual inspections of buildings, specifications requiring pest control vendors to follow best management practices, checklists for Building Superintendents and guidelines for students and staff. Students, faculty and staff living in Harvard University housing are advised on how to identify, report and obtain resource information for the control of urban pests. A protocol for reporting and responding to pest control emergencies is communicated to all parties. EH&S has an entomologist on staff to identify insects and troubleshoot any pest situation you may encounter. In addition, EH&S maintains a web site at http://www.uos.harvard.edu/ehs/pest_control/ with useful pest control information.

Responsibilities

Students, Faculty and Staff

- Report sightings of pests to building superintendents as soon as possible. Visual sightings of pests as well as noise from pest activity and pest droppings should be reported. Be as specific as possible regarding time and precise location of pest or pests.
- Do not purchase or use pesticides obtained from retail outlets or other sources. The use of rodenticides indoors will create odor and other problems when the rodents die behind walls. The use of chemical pesticides may disperse pests to adjacent areas and create health problems for the user as well as other occupants.
- Non-chemical traps and instructions on how to use these traps for the control of insects and rodents can be obtained from building superintendents.
- Contact Gary Alpert at EH&S (617-495-1983) for additional assistance if the pest problem is not satisfactorily resolved.

Outside Pest Control Contractors

- All pest control technicians licensed in general pest control in the Commonwealth of Massachusetts that are authorized to apply pesticides at Harvard University, are required to read and adhere to this document.
- The building superintendent and the department of Environmental Health & Safety must approve any deviations from this protocol in advance.
- Respond to requests for emergency service by being in contact with the Operations Center after-hours, on weekends and during holidays.
- Report chronic or unusual pest activity to Environmental Health & Safety.
- Conditions that promote the presence of pests will be reported to management.
- Follow EH&S pest control best management practices during all phases of pest control treatment. (Note: see Appendix A: Best Management Practices for Pest Control)
- Pest control technicians must wear vendor identification and announce their presence before beginning to control pests.

Building Superintendents

- The Building Superintendent should be informed of all pest activity sighted by either occupants or pest control vendors.
- Building Superintendents should follow the guidelines outlined in the Pest Control Checklist for Building Managers. (Note: see Appendix B)
- If the Building Superintendent believes the pest problem is not being resolved or wants additional pest control service, request for assistance should be made to Environmental Health & Safety.

Environmental Health & Safety

- The Entomologist for Harvard University, Gary D. Alpert, is responsible for providing an annual review of this document and for ensuring that all pest control technicians comply with the practices set forth in this document.
- EH & S will provide pest identification, emergency service, and will assist in solving chronic pest infestations.
- EH&S will conduct an annual meeting with Building Superintendents to review pest control activities for the year and to develop future pest control strategies.

Appendix A : Best Management Practices for Pest Control

The outside pest control vendor will follow these Harvard University pest control guidelines in compliance with the IPM program.

Materials and Equipment

- Rodenticide baits will not be placed inside our outside Harvard University facilities. This includes placement of rat bait in containers on Harvard University property. Baited snap traps placed inside bait stations are an acceptable alternative. Priority should be given to prevention of rats from entering the building, locating and removing sources of food and locating rodent burrows.
- Service Report Forms. These forms document the report of a pest problem, actions taken to correct the problem and findings relevant to the source of the infestation. A pest control technician will fill out a Service Report Form on each visit to the facility. All service report forms will be kept in a logbook on location.
- Conventional pesticide sprays, including organophosphate and pyrethroid insecticides will not be used inside Harvard University facilities except under unusual public health emergencies. When used, notification must be given to all parties with potential exposure, the EH&S office must be notified and all occupants must be removed from the area during treatment.
- For ant control baits will be the treatment of choice. Perimeter spraying of insecticides for ant control is not acceptable.
- For American Cockroach control, priority should be given to surveying and locating and repairing plumbing breaks and dried up floor drains and other routes of entry.
- MSDS / Chemicals. All pesticides and traps authorized for at Harvard University will have a sample label and a material data safety sheet on file in a logbook on location.
- Sign-in and Sign-out Form. This form will be kept in a logbook on location.

- Log book. A logbook, clearly identified, will be kept in a central location and will be used to document the pest control program

Pest Monitor Traps.

- Insect and rodent survey traps will be placed in potential pest harborage locations and checked monthly for the presence of pests.
- Pest Monitor Traps. All pest monitor traps must be labeled with a date and placed in a location on record. The record can be either a map or else documented on a service report form.
- The presence of pests will be reported on the Service Report Form. The commercial pest control technician will document all control actions taken and findings on the same Service Report Form.
- When traps are no longer effective, they will be replaced as needed.

Disposal of pests.

- All rodents and insects will be sealed in a closed container and disposed of in an outside enclosed trash container. If requested, rodents will be sacrificed for laboratory analysis.
- When monitor traps contain pests, they will be replaced as needed.

Pesticide Applications

- Only pesticides pre-approved by the Environmental Health and Safety Office or appropriate designee will be authorized for use. Before application, notification must be provided to occupants of the treatment area.
- Sensitive areas, defined by the Environmental Health and Safety Office or Building Superintendent, will be excluded from any pesticide treatments.
- Material Safety Data Sheets and sample pesticide labels for all authorized pesticides will be in the logbook.

Storage of Pesticides

- No pesticides belonging to outside pest control contractors will be stored on location.
- In-house personnel will not use pesticides unless licensed as a commercial pest control technician by the Commonwealth of Massachusetts.

Pesticide Spills

- In the advent of a pesticide spill, all quantities will be cleaned up and reported to the Environmental Health and Safety Office.

Emergency Response

- The pest control technician will respond within 24 hours to all requests for emergency service. All efforts will be made for same day service.
- All emergency activities will be documented on the Service Report Form and the Environmental Health and Safety Officer and the Building Superintendent will be notified.

Appendix B: Pest Control Checklist for Building Managers

- Annual inspection of building perimeter. Once each year perform a visual inspection of the building perimeter from the outside. Examine the building with emphasis on finding routes of entry for rodents by checking the first floor level. Make sure that entrance doors are rodent-tight at the threshold.
- Instruct all contractors whose activities may create holes in interior or exterior walls or foundations to seal these openings as part of the contract. A visual inspection of the finished work should confirm that they have not created routes of entry for pests.
- For treatment of dried up floor drains, shower drains, slop sinks in janitor closets and other water traps, make sure that these traps do not dry up during periods when there is little activity or use. Maintain these water traps by regular dumping of small quantities of water or environmentally acceptable antifreeze.
- Send out notice to all incoming students to report pests to their office.
- Maintain all types of containers hold trash or waste on their property. This includes the installation of rodent and squirrel proof trash receptacles.
- Seal holes in student rooms to prevent mice entry.
- Contact EH&S if there is a chronic pest problem that is not being resolved.